

Accessibility Features

- Buses are **wheelchair lift** equipped.
- **Priority seating** is available on all buses for senior citizens and people with disabilities.
- Controlled **service animals** are permitted on buses (on a leash or in a pet container).
- Buses are equipped with **bike racks**.
- **Complementary Paratransit service** is provided to qualified individuals who are unable to use shuttles or fixed route buses. Call 503.266.4022 for more information.

Holidays

CAT does not operate on the following holidays:

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas

Title VI Non Discrimination Policy

Canby Area Transit (CAT) operates equal opportunity programs without regard to race, color, national origin, religion, age, marital status, sexual orientation, or disability in accordance with Title VI of the Civil Rights Act, ORS Chapter 659A or other applicable law.

Canby Area Transit

PO BOX 930
123 NW 2nd Ave
Canby, OR 97013

503.266.4022

Oregon Relay Service 800-735-2900
email: cat@ci.canby.or.us
website: www.canbyareatransit.org

CAT is supported by Canby Area Businesses

Alternative formats available upon request.



Starting June 27, 2011

Neighborhood

Shuttles

&

Dial-A-Ride

services for the general public

Effective 6-27-11

Dial-A-Ride

On **June 27, 2011**, Canby Area Transit will implement a new Dial-A-Ride service for the general public. Anyone traveling to or from destinations within the Canby Urban Growth Boundary is eligible for this service. The service operates from 6:00 am—8:00 pm Monday through Friday. Reservations are accepted between 8:00 am and 5:00 pm.

How do I get a ride?

- Register by calling us and answering a few questions. Registration only happens one time. After that just let us know if you change your name, address, or phone number.
- Call for a ride reservation at least 24 hours before you need the ride.
- Tell us where you are going and what time you need to be there.

It's that easy! We will pick you up and take you anywhere you need to go in Canby.

Reservations

Reservations may be scheduled as early as 14 days in advance or up to 24 hours prior to the trip.

Reservations may be placed by calling the dispatcher/scheduler during office hours (Monday through Friday, 8:00am to 5:00pm) or on weekends and holidays by leaving a message on the office answering system. Please call with complete trip information (dates, times, addresses) and a phone number for trip confirmation.

Pick-up time may be negotiated and scheduled within an hour of the requested time.

It is best to pre-schedule return trips with a specific pick-up time. When this is not possible, the return trip is scheduled as a "call back". When you are ready for your return pick-up, please call Dispatch. At that time an estimated pick-up time will be given based on driver/vehicle availability. Although we will do our best to get to you promptly, during busy times it may take up to 60-minutes for a "call back" ride.

To cancel a Dial-A-Ride reservation please call the office as soon as possible. A trip reservation cancelled with less than one (1) hour notice prior to pick-up time may be considered a no-show.

When a rider is late by more than five (5) minutes past the scheduled pick-up time the trip will be considered a no-show

A pattern of no-shows could result in a suspension of ridership privileges. Suspended riders will be notified in writing.

Trip Planning

Please plan trips with these points in mind:

- CAT may arrive 10 minutes before or after the scheduled pick-up time.
- Depending on route/passenger needs, CAT may send a bus or mini-van for your pick-up. If possible, make allowances for bus access to the pick-up and delivery addresses.

CAT vehicles are wheelchair accessible. Drivers are trained to assist persons with disabilities in boarding and de-boarding.

Carry-on items such as groceries must be limited to what you can carry. Packages may not block the aisle. No hazardous materials are allowed on the vehicles.

All items found on vehicles will be donated to charity if not claimed within 30 days.

Severe weather may result in a suspension of service.

Children under the age of 5 must be accompanied by a person over the age of 16. Children aged 5-8 may travel alone if adult supervision is arranged at the pick-up and drop-off points. Children aged 9 and older may travel alone.

All General Public Dial-A-Ride reservations are made on a space available basis. So make your reservation early.



Shuttle Stops

Neighborhood Shuttle Schedule

Shuttle Stops - North Canby

NE 18th Place & N Redwood St	7:24	11:39	2:24
NE 13th Ave & N Pine St	7:28	11:43	2:28
NE Territorial & N Maple St	7:32	11:47	2:32
N Ivy & NW Territorial Road	7:35	11:50	2:35
Arrive at Canby Transit Center	7:40	11:55	2:40

Shuttle Stops - South Canby

SW 13th Ave & S Elm St	6:55	11:10	1:55
Hope Village (near Cascade House)	6:58	11:13	1:58
Canby Adult Center (SE 13th Ave & S Ivy St)	7:02	11:17	2:02
SE 13th Ave & S Pine	7:05	11:20	2:05
S Township Rd & S Maple	7:09	11:24	2:09
Arrive at Canby Transit Center	7:14	11:29	2:14

Return Shuttles from Canby Transit Center:	7:45	12:00	2:45	5:00
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AM in regular print

PM in bold print

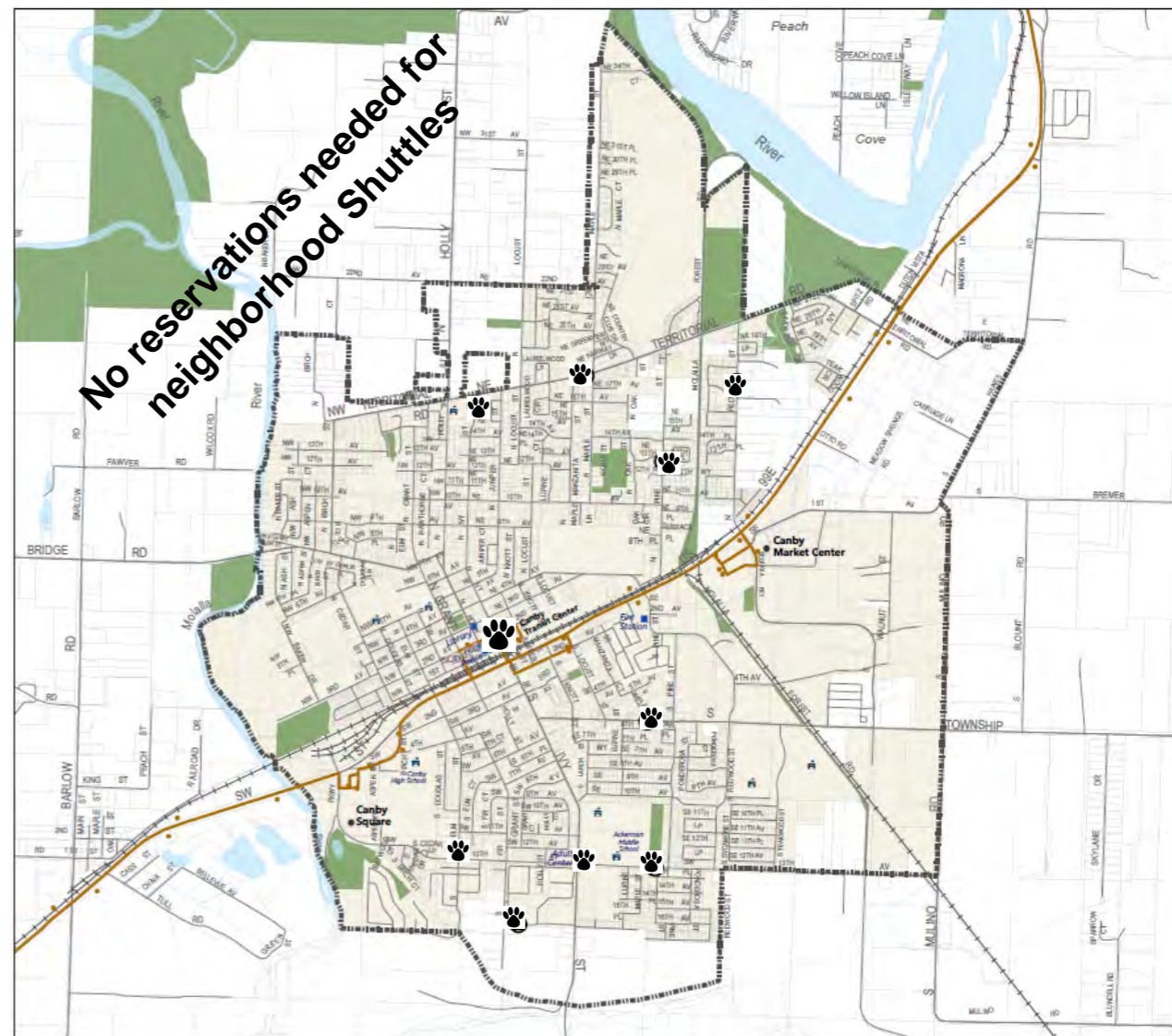
How to read the schedule

- Find the Shuttle stop where you will board the bus.
- Read top to bottom to find your stop.
- Shuttles times provided are approximate. Expect the Shuttle to arrive as much as 5 minutes before or after the time on the schedule.
- Schedules are subject to change without notice. For the most current schedule check the CAT website www.canbyareatransit.org.



Rider Tips

- Arrive at the Shuttle stop early! Posted Shuttle times are approximate (+ or - 5 minutes).
- Shuttle riders may only travel between Shuttle stops and the Canby Transit Center.
- No reservation is required for Shuttle rides.
- For destinations other than the Canby Transit Center please schedule a Dial-A-Ride trip.
- Give priority seating to seniors and people with disabilities.



CANBY AREA TRANSIT

503.266.4022

www.canbyareatransit.org

Effective June 27, 2011

Updated June 15, 2011

Everyone rides for free | **Catch a CAT** | CAT is fareless | **CAT is supported by Canby Area Businesses** | everyone rides for free | **Catch a CAT** | CAT is fareless